

EUREFAS MEMBERS PLEDGE

Towards a qualitative electronic device refurbishment sector

The members of EUREFAS - the European Refurbishment Association commit through the signature of this pledge to undertake the following actions, in order to improve their business models toward the achievement of a qualitative electronic device refurbishment sector and high-quality end-products in Europe.

1. EUREFAS members commit to enabling a strong circular economy in Europe to fight climate change by reducing e-waste, carbon emissions, over consumption of raw materials and aiming at carbon neutrality (scope 1, 2, limited 3), as well as maximising the reuse of electronic devices by refurbishment.
2. EUREFAS members are European Union headquartered companies who commit to comply with applicable EU and national laws.
3. EUREFAS members aim to engage themselves in recognized certification processes to offer the highest quality to their partners and customers, and in continuous improvement of systems to challenge their businesses.
4. EUREFAS members commit to only using or allowing the use of original or compatible or generic spare parts that have undergone quality control in their electronic devices and refurbishment processes.
5. EUREFAS members commit to ensure consumer's privacy and safety at every step of the refurbishment process.
6. EUREFAS members commit to ensure an optimal customer experience by offering a commercial warranty on any electronic devices sold, and a high quality after sales service.
7. EUREFAS members ensure the full functionality of any electronic device sold, through the testing of a minimum number of points of control including but not limited to, the tests required by a third-party testing provider.